Position Description

Job Title: Release Management Engineer

Level: JR ☐ MID ☐   SR ☒   MGMT ☐

Job Description

Provide expert management and coordination of all technology-related release activities for the ECMS platform and related projects. Lead the Release Management (RM) function in EIM by instituting and demonstrating industry best practices for release, configuration and implementation management. Ensure the integrity of releases and of pre-release configuration items by executing the following:

- Establish EIM's Release Management procedures, processes, metrics, and "standards".
- Interface with and manage multiple internal and external teams' configuration needs during release pipeline activities.
- Be CM/Release POC interfacing with EIM and customer's CM function for testing and release.
- Ensure Release Management processes are developed further, continuously monitored and improved over time to ensure optimal efficiency.
- Ensure Release Management documentation set is maintained.
- Ensure projects maintain configuration control of software baselines and modifications.
- Perform configuration audits; track, monitor and resolve discrepancy reports.
- Ensure development groups create, build and release software packages for testing and release purposes as per defined procedures and standards.
- Ensure Intellectual Property and documentation for software deliveries are created and stored in an auditable manner, within the CMDB.
- Act as primary liaison between functional groups for configuration and release management purposes.

- Conduct weekly implementation readiness reviews to validate release packages being fit for purpose.

Role and Responsibilities

- Conduct/manage the delivery of all software releases from the EIM Development groups
- Liaise with all stakeholders (QA, Development, Operations, Data, Product, and Project Managers) to manage any issues, requests and conflicts.
- Execute, control and manage a schedule of planned releases to pre-production and production environments
- Deal with requests from EIM Development groups for implementation of software releases
- Liaise with Operations to resource the installation of software onto pre-product and production environments.
- Work with QA, Development and Operations to ensure that development projects adhere to the release process and change procedure guidelines
- Work with Release Management Steering Group to define methods of working for release management

Enterprise Information Management, Inc. (EIM) is a veteran-owned and veteran run business. Since its inception in 1996, EIM has delivered complex business and information technology solutions to the U.S. Government – Office of the Secretary of Defense, military services and civil agencies. Our capabilities include enterprise transformation, acquisition management and information technology services.

Customer environments range from test, staging and in to production.

Commercial software products include Websphere, DB2, FileNet and Cognos.

Qualifications

Education:

- BS or equivalent experience in Computer Science or other technical field.

Required Skills:

- 5 years of overall software development/release/configuration management experience, 3+ years in a JAVA environment.
- Two or more years as Configuration and/or Release Engineer.
- Demonstrated ITIL best practices experience related to Release Management, Configuration Management, and Change Management.
- Three or more years of experience in CM field.
- Working knowledge of Unix/Linux environments.
- Skill with one or more scripting languages including Unix shell scripting.

- Fully capable of creating J2EE application packages and deploying to Websphere Application Servers
- Analytical and critical thinking skills; agile problem-solving abilities.
- Ability to coordinate multiple stakeholder needs across internal and external teams.
- Understanding and experience with multiple vendor, enterprise applications and large relational database, distributed infrastructures (such as large, distributed ERP applications).
- Experience with multiple Release Management software tools.
- Detail oriented, self-motivated, able to work independently with little or no supervision, and is committed to the highest standards of quality for the entire release process
- Fluent English language skills both written and oral.

Desired Skills:

- Demonstrated experience with ECMS technologies and Agile development environments.
- ITIL Foundation certification
- Experience with IBM FileNet (or other enterprise-scale Content Management applications), IBM Tivoli, Websphere, and highly-distributed UNIX and JAVA platforms.
- Working knowledge of one or more of the following desired: SmartFrog, Puppet, Chef
- Rational Team Concert
- Experience with build management tools including Maven, Ant and Ruby
- Previous experience in an Operations or Development role
- Experience with modern tools and methodologies for doing source control, packaging and software release

Required Background- Background Check   ☐
                      DoD Clearance   ☒